

March 18, 2010

To whom it may concern,

Honesty and those who go out of their way to help are stories which lift our spirits. Last summer I had the roof of our house sprayed and caps and a few shakes replaced. I was pleased with this company's excellent service.

Noting our plugged gutters recently I called upon the same roofing company to clean them. They responded promptly with dispatch and, I thought, at a reasonable rate. The same foreman who had supervised the roofing job was present.

He said to me as he and his crew were leaving, "We'll be back soon to re-spray your roof." I protested that it wasn't necessary and, what was more, I would not pay them to do so.

"We don't expect you to," he said. "I notice that your roof needs another application of Rotban and it will be at our expense."

I could scarcely believe my eyes when the foremen and his men arrived today and spent hours re-doing the entire roof cheerfully and without charge. I am utterly amazed, overwhelmed and delighted. I will be happy to divulge this company's name to anybody who asks me.

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